

Rent-a-car Support Agent - 7 impieghi

Bulgaria. 5 giorni fa

Categoria: Impiegati a contatto diretto con il pubblico**Settore:** 72**Descrizione:**

Nordic Recruitment & Consulting is looking for Customer Advisors to join the team of one of the world's biggest car hire booking service. You'll be the ultimate "help" to the car rental customers – so you'll need to be curious, creative and capable of critical thinking. Our ideal candidate: -Is able to communicate freely in Italian with working level of English; -Is passionate for providing the best customer service; -Takes ownership of their work and multi-tasks well; -Is a problem solver and is able to flex to different customer profiles; Main responsibilities: Deliver a high level of customer service by: -Using empathy/positive language when answering questions while they're browsing our website; -Helping each customer find their ideal car; -Spotting opportunities to provide information that your customer may require at a later stage; -Dealing with requests between booking and pick-up; -Conducting post-travel investigations after the rental has finished; -Consistently create encouraging experiences for our customers, whether they're booking online/over the phone; What's in it for you? -Competitive salary; -A bright, modern and exciting place to work, with excellent staff facilities; -Performance related pay; -Voluntary Medical plan; -Transportation allowance; -Life insurance; -Annual reward and recognition events; -Holiday pay; -Team and company events; -Relocation package.

Lingue richieste: Inglese (molto buono) - Italiano (ottimo)**Livello di istruzione richiesto:** Scuola dell'obbligo / Avviamento professionale**Esperienza richiesta:** Non richiesta**Durata del contratto:** Permanente**Tipo di contratto:** Tempo pieno**Data di inizio:** 11/09/2017**Datore di lavoro:**

, Sofia, Bulgaria
 Indirizzo e-mail: D.Piryankova@az.government.bg
 Persona di contatto: Nordic Recruitment & Consulting

Come sollecitare l'impiego: Lettera + CV al C.E. di CONTATTO
Entro il: 10/09/2017**Retribuzione:** Minimo 1000 EUR (Lordo - Mensile)**Ore alla settimana:** 40**Sistemazione fornita:** No**Pasti compresi:** No**Qualifiche professionali richieste:** No**Spese di risistemazione:** Sì**Spese di viaggio:** Sì**ID offerta di lavoro:** 4909339**Fonte:** Banca dati centrale EURES

