

TECHNICAL SUPPORT OFFICER

Number of Posts: 1

Contract Type: one year renewable every year for two years and then indefinite.

Job description

Established in 1993, SR Group has today grown to become one of Malta's leading suppliers of construction, waste management and recycling plants and equipment, with a large portfolio of high-end products and a varied clientele. As part of our continuous expansion process we are looking for a technical person to join the technical support department.

You will be the primary technical point of contact for our customers. The main objective is to provide technical support to our customers, as well as acquisition of new clients with your technical knowledge. You will make visits to clients for problem solving, product evaluation and technical sales presentations.

This is not an IT related job.

Job Duties:

- Preparing technical offers for spare parts & consumables;
- Preparing and finalising technical offers for tenders processing;
- Performing technical services, like warranty processing systems;
- Coordinating and managing field service technicians and liaison with clients;
- Coordinating the installation, start up and commissioning of industrial equipment and machinery;

Requirements

The ideal candidates should have:

- Minimum 3 years experience in a related environment would be an asset.
- **Possess Technical Diploma** or equivalent.
- **Knowhow of pneumatic and electrical / hydraulic systems;**
- **Good understanding of technical drawings, including schematic drawings and wiring diagrams;**
- Clean driving licence.
- Proficient in use of Microsoft applications;
- Fluent in English speaking and writing;

Knowledge of Italian given preference.

Training provided

Personal development training will be offered.

Any other benefits

Performance bonus is offered to employees.

Salary

From EUR20,000 gross annually, depending on the qualifications and experience in the role.

How will the interviews be held

In person or over skype call

Applications

To apply send a CV and covering email in English to eures.recruitment.jobsplus@gov.mt quoting the vacancy number 342322 and the vacancy title *Technical Support Officer*.